

## Using Your TSD Team Member Care Program:

- Take time to get to know your chaplain team members; they will be in the workplace regularly.
- See your chaplains as your personal 911.... Ready to respond anytime you have a need 24/7/365, nationwide.
- Keep your chaplain team information available, where you or your family members can find it at all times.
- Don't hesitate to contact your chaplain at any time, 24 hours a day.
- Ask questions if you want clarifications our chaplain program.

### **REMEMBER:**

This benefit is provided by TSD at NO COST to you and your family members. All discussions with the Chaplains are CONFIDENTIAL, NEUTRAL from company business operations, and VOLUNTARY. Chaplain services are available to ALL TSD Team Members and their immediate family members.





# *Caring for you and your family....*

## **Team Member Care Program:**

- Daily, we all face the reality that life has its problems.
- Some TSD Team Members may have no one to turn to for help with personal or family issues.
- In addition, we all sometimes face crises and need some extra support, care or guidance to help us and our family members through these difficult times.
- Company leaders recognize the value of each individual TSD Team Member and offer them help in resolving personal and family difficulties.
- The company chaplain team is established to serve as “Designated Helpers” for all TSD Team Members and immediate family members.
- The company chaplains’ responsibility is to care for people, to do whatever it takes to help you and yours.
- The company chaplains are always available, and serve at no cost to TSD Team Members and their immediate family.

*To speak with our TSD  
chaplain contact:*

**John Lindsey**  
**Office: 870-642-6753**  
**Cell: 501-580-8561**



## **How Chaplains Help You:**

1. Chaplains will visit the company worksite regularly to get to know you through brief conversations.
2. Chaplains are available 24 hours a day if you need them in an emergency, such as an illness or accident, or if you just need someone to talk to.
3. At your invitation, a chaplain will visit your home to talk with you or family members, as well as visit a hospital, nursing home, funeral home, or jail.
4. A chaplain will meet with you at a neutral site, away from the workplace, to confidentially discuss difficult issues important to you such as marital problems, parenting issues, serious illness, death, stress, financial problems or anything else you would like to discuss with them.
5. If you, or a family member, want to get married, a chaplain will help you plan the wedding and even perform the ceremony. They will provide information to help you get off to a good start as newlyweds.
6. If there is a death in your family, a chaplain will be there to help in any way you want them to. Chaplains will help you plan the service, and will officiate, if you want this kind of assistance. Chaplains will also provide grief and recovery guidance to help you and your family adjust after the loss of a loved one.
7. When requested, chaplains will assist you or your family in locating agencies, organizations or individuals to help you with a specific need.
8. There may be other needs that arise concerning you or your family members, and your company chaplains are eager to assist you in any way they are able.

## **What chaplains will not do:**

1. Interfere with TSD Team Member work process.
2. Force a conversation or relationship with TSD Team Members.
3. Preach to any TSD Team Member or judge their conduct.
4. Act as a spy for company management regarding TSD Team Member work habits or activities.
5. Break confidentiality of discussions with TSD Team Members.
6. Promote a particular church, religious group, or proselytize.
7. Accept gift or gratuity for any service rendered.
8. Lend money for any purpose.